



**Talent Innovation:
“Can’t Get No Respect”
Why contact centers don’t
deserve their reputation**

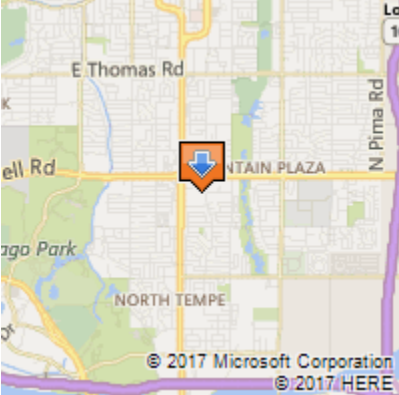
Talent Innovation Panel - Can't Get No Respect

When

Thursday, November 16, 2017
from 8:00 AM to 10:00 AM MST
[Add to Calendar](#)

Where

**SkySong, the ASU Scottsdale
Innovation Center**
1365 N Scottsdale Rd
SkySong 3, Synergy 1
Conference Room
Scottsdale, AZ 85257



[Driving Directions](#)

Dear Les,

As customer contact centers continue to expand in the valley their operations are often misperceived. Join some of Scottsdale's most innovative companies as they explain how their contact centers are created and managed to offer rewarding careers, corporate opportunities, and the creative strategies being used to recruit talent.

Moderator: Simer Mayo, CEO, Valor Global, Inc.

- Heyward McAlpin**, Vice President/ Head of Office, Yelp
- Amy Miller**, Human Resources Director/ Business Partner, The Hartford
- Sammy Patterson**, Sr. Steward Customer Operations, Accolade, Inc.

Click the link below to register.

Register Now!

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Thank you for your continued interest in Scottsdale Economic

Development programs and events. We look forward to seeing you.

Sincerely,

Scottsdale Economic Development

City of Scottsdale

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